2018 CONFERENCE AGENDA

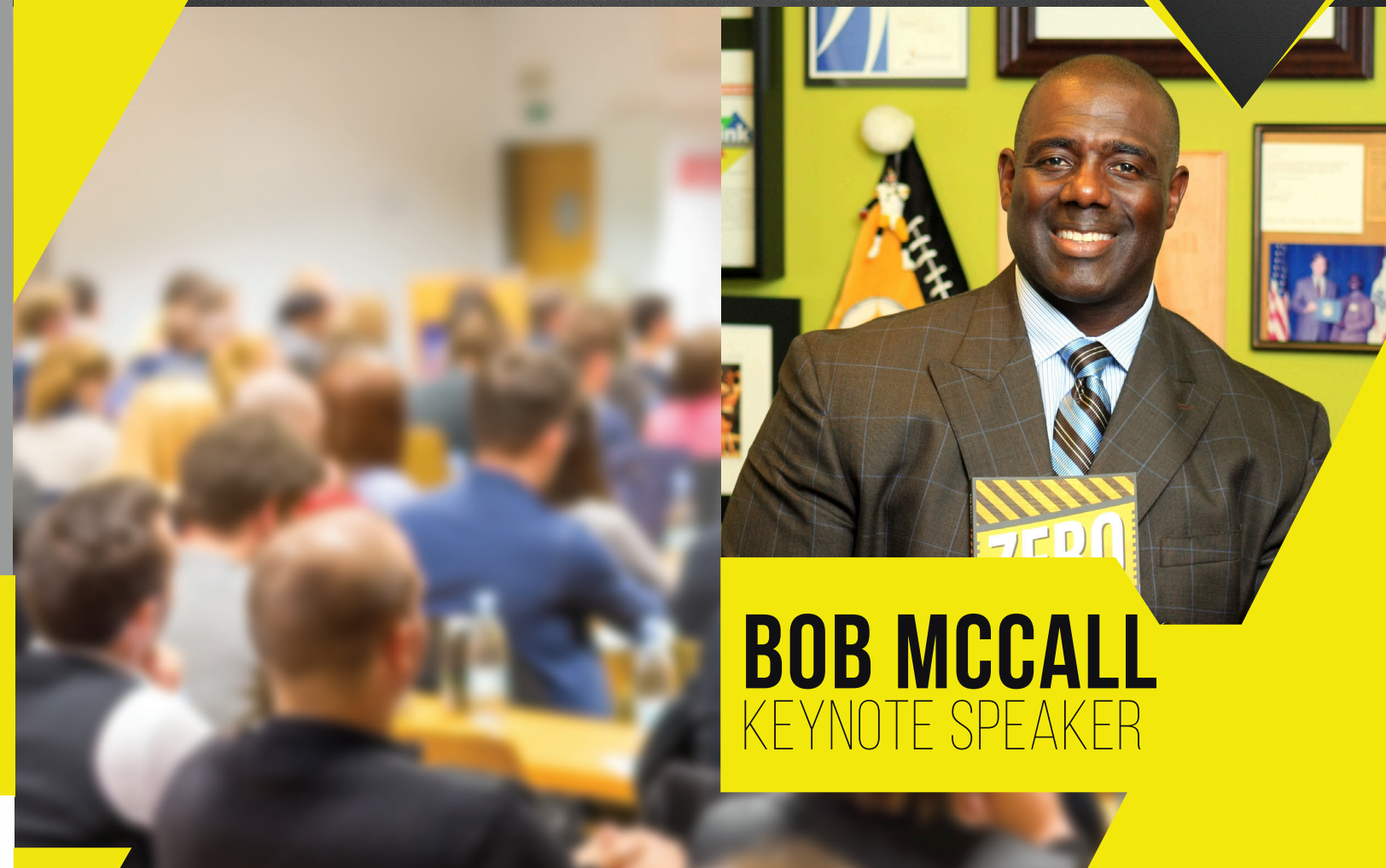| Time	Session
7:00 - 8:20	**Check-In** Registered attendees can sign in to receive their name tag and conference materials
7:30 - 8:20	**Breakfast** Breakfast will be served in Ballroom 4. Free for registered attendees.
8:20 - 8:30	**Welcome and Introduction** NOSHA Board of Directors
8:30 - 9:45	**Keynote: Human Performance** Bob McCall
9:45 - 10:00	**Break**
10:00 - 11:00	**Human Performance** Bob McCall
11:00 - 11:15	**Break**
11:15 - 12:15	**Human Performance** Bob McCall
12:15 - 12:30	**Conference Closing** NOSHA Board of Directors

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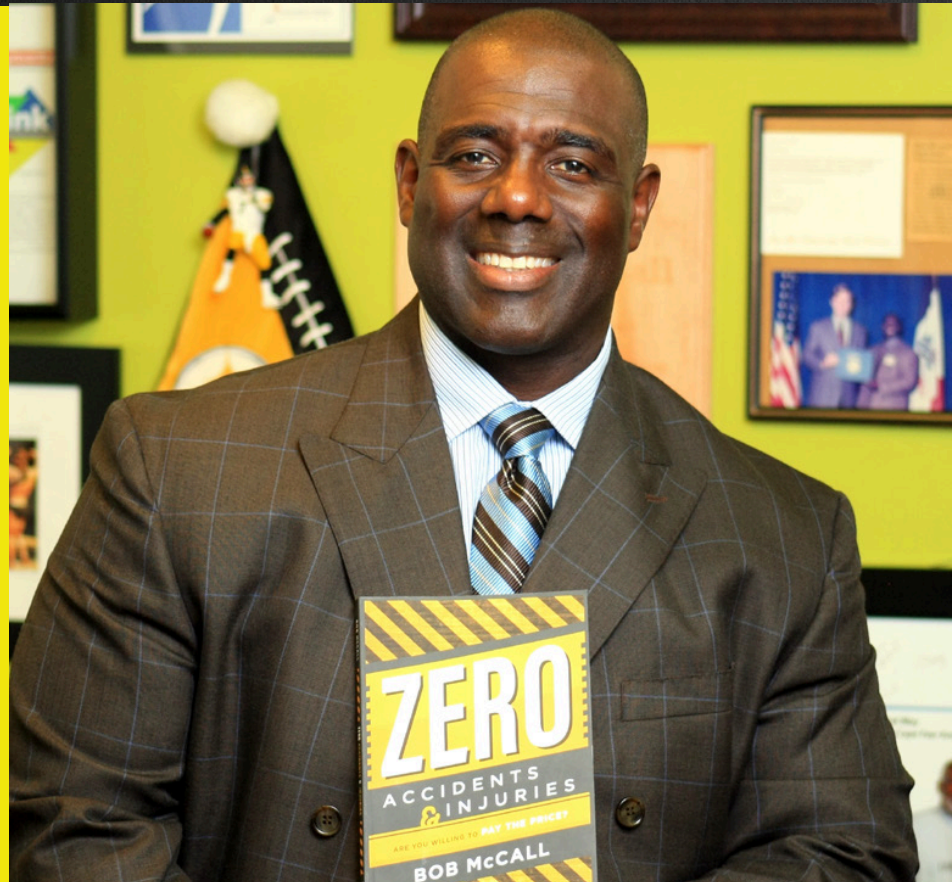NOSHA — Northern Occupational Safety and Health Association

BOB MCCALL
KEYNOTE SPEAKER

2018 NOSHA SAFETY CONFERENCE: ERROR-FREE SAFETY

KEYNOTE SPEAKER

BOB MCCALL
KEYNOTE SPEAKER

From Pittsburgh, PA, Bob attended Tuskegee University and majored in Building Construction Technology. He worked ten years with Bechtel Power Corporations in construction, maintenance and operations of nuclear power plants, as well as eight years for Alliant Energy in Iowa at the Duane Arnold Energy Center. Bob became the first African American Plant Manager when he was hired by Progress Energy to serve the Lee Plant in Goldsboro, NC. After 33 years in the industry, Bob retired from Duke Energy as General Manager of Fleet Services.

Currently, Bob is president of Inspire High Performance, LLC, where he gets to follow his true passion of helping companies and organizations build a culture of high performance where all can work at their top potential every day, thus preventing injuries, saving lives, recognizing errors, and improving processes. He is a prolific speaker and is author of the projected best-selling book Zero Accidents and Injuries: Are You Willing to Pay the Price? Bob's motto is, "Make a difference everywhere you go."

PROGRAM DESCRIPTION

HUMAN PERFORMANCE WORKSHOP

Human Performance (HP) is one of the most powerful tools for any organization if they truly want to eliminate errors. HP is an error reduction tool. The principles teach us that humans are fallible and even the best make mistakes. With this knowledge we now know that the fallibility in people must be understood and processes must be put in place to catch these mistakes before they cause an event.

HP teaches us that there are two types of errors - Active and Latent. HP teaches us there are three modes of operation (skill base, rule base and knowledge base) and once recognizing the mode we're operating in, choosing the right tool that will help you do that task error free.

Finally HP teaches us how to recognize and understand the impact error precursors have on the individual, thus giving us the ability to predict error-likely situations and mitigate them before they cause an event.